

APEEEL1

Kirchberg School

Short report on the canteen visits of Lux I in October

The canteen committee of Lux I visited the canteens during lunchtime without prior notice to Sodexo. The visit consisted of:

- primary: canteen
- secondary: canteen, cafeteria, drink and snack distributors.

The committee had a look at the storage, cooking and dishwashing facilities, observed service, organization and presentation of the meals and tasted the food served in the secondary canteen.

There were quite a few children in the primary who came back for another helping. There was not much food left on the dishes.

The secondary children had a choice of meat with various vegetables and supplements, cold plates with either fish or meat and salads, as well as different deserts.

In the cafeteria a choice of different sandwiches, shakes, soup, salads, fresh fruits, pastries and cereal bars were offered.

Both premises looked clean and proper. The noise level was bearable. The children behaved in a very disciplined way.

In the drink distributors water, fruit juice, coffee, tea and soup can be bought. No soft drinks were available except in the entrance of the sports hall. The prices vary slightly according to the supplier. The committee criticized the price of still and sparkling water, which is in comparison to the other drinks too high.

The Lux I canteen committee also had the chance to visit the canteen in Lux II Mamer. Remarkable qualitative differences could not be seen except the fact that the premises, equipment and furniture are brand new in Lux II.

Given the fact that 2000 meals have to be served the committee found quality, service, organization and presentation being of good quality.

First meeting of the canteen committee 12.11.2012
Lux 1 School

The first meeting of the canteen committee with the participation of the school administration, representatives of the teachers of both school cycles, APEEE and Sodexo was held on the 12th of November. On the agenda were amongst others the complaints of the parents about the quality of the food, the use of microwave ovens and the lack of a menu for hypoallergic children.

Quality: parents are asked to specify exactly date and meal in their complaints so that the circumstances can be track recorded. Mme Vassilacou invites those parents who have specific complaints to have lunch with her in the canteen. Mr. Dos Santos is willing to coordinate those visits.

Microwave ovens: the decision taken in the last school year was confirmed. Microwave use is allowed only for children with specific medical needs and medical certificate.

Hypoallergenic meals: despite the fact that this is not foreseen in their contract with the school Sodexo is willing to come up with a proposal. In Mamer this possibility exists.

The price for still and sparkling water offered in the distributors will be discussed with the suppliers. At the moment it is too high in comparison with other soft drinks.